

# INTRANEXUS HEALTHCARE USERGROUP 7TH ANNUAL CONFERENCE

## REGISTRATION DETAILS

**Date:** Sunday, October 12, 2008 – Tuesday, October 14, 2008

**Place:** Hilton Virginia Beach Oceanfront, Virginia Beach, VA

**Dress:** Business Casual



### CONFERENCE FEES:

- Per Person: \$395  
\$445 if after 10/1/08
- 2 attendees from the same organization, \$375 each  
\$425 if after 10/1/08
- 3+ attendees for the same organization: \$350 each  
\$400 if after 10/1/08
- Guest fee, when accompanying a paid attendee: \$150

### HOTEL INFORMATION AND DIRECTIONS:

The Hilton Virginia Beach Oceanfront is located at:  
3100 Atlantic Avenue, Virginia Beach, VA.

- Contact the hotel for reservations at 757-213-3001.
- Rooms can be reserved at a special IHUG rate of \$124.00 per night, based on space and availability.
- Check in is at 4pm and check-out is 11am.

For more info, and to reserve rooms, use the link: [Hilton website](#)

### REGISTRATION:

At Conference: Sunday, October 12, 2008, 6 pm

Register TODAY online at:

[http://www.intranexus.com/ihug\\_reg.htm](http://www.intranexus.com/ihug_reg.htm)

*OR email or mail your form along with payment in the form of a check, to:*

*Joseph Ruark  
Assistant VP of Patient Finance  
St. Elizabeth Medical Center  
401 East 20th St.  
Covington, KY 41014*

E-mail: [jruark@stelizabeth.com](mailto:jruark@stelizabeth.com)

To Pay by Credit Card; Call Joe Ruark

Phone: 859-292-4245

### 2008 BOARD MEMBERS:

**Now is the time to think about becoming the newest member of the IHUG Board.**

We need your ideas and help, so get involved! Business Meeting and elections will be held at the conference.

### PRESIDENT:

**John E. Kivimaki, Mary Rutan Hospital**

### VICE PRESIDENT:

**Ken Recob, St. Elizabeth Medical Center**

### SECRETARY:

**Sundae Barker, LRGHealthcare**

### TREASURER:

**Joseph Ruark, St. Elizabeth Medical Center**

### PAST PRESIDENT:

**Jean Scardella, Oswego Hospital**

### Members at Large:

- Fred Trimble, San Antonio Community Hospital
- Kim Donaldson, San Antonio Community Hospital
- Jerry Neuhaus, St. Elizabeth Medical Center
- Cindi Bilodeau, LRGHealthcare
- Dana Smith, Crittenden Regional Hospital

# THE FUTURE IS NOW

## 2008 IntraNexus Healthcare User Group Planned Sessions

Last Updated: Aug 8, 2008 4:45 pm

### *Business Practices for Revenue Cycle, Patient Access Track*

- Implementation of tools and processes to track RAC audits and appeals as well as other denials, and the secrets to managing the RAC process, **Brian McGraw, Intersect Healthcare**
- Improving Revenue Cycle – Improving processes that can impact the bottom line. Are your coders working on site or remotely? How do you currently measure coder productivity? How does your coding backlog affect your cash flow? What strategies are available to improve operational efficiency of your coding process – a collaboration between **MJ Darling, IntraNexus and Kevin Cahill, BizTech Healthcare Solutions**
- How to Handle Customer Service Complaints – **Rita Grant**
- Round table discussions focused on sharing information about best practices to set the stage for collaboration between Patient Accounting and Registration

### *Technical Track*

*(Includes OPS, Tools training and discussion)*

- Advanced class to debunk the mysteries about DTR – **Aubrey Fowler, IntraNexus Technical Specialist**
- Open VMS Rolling Roadmap – **Paul Farinelli, Arrow ECS, HP Group and Bill Ent, NA Technology**
- Network with your peers and see how to use your Client Portal to facilitate communication year round - a demonstration
- A discussion on Claimmaker with questions and answers to some pretty impressive applications – **Aubrey Fowler**
- Rhapsody – Surprises held in an interface engine, how it helps you to improve processes, address 270/271 issues and more – **Ted Kellar**

### *Clinical Practices Track*

- Hidden Secrets of a Clinical Document – **Barb McKiernan**
- Sapphire Web Tools – You can design your own forms without the vendor!!! **Jean Scardella**
- Consumer Driven Healthcare and latest trends in scanning - see how Patient Portals and Palm Vein Scanners are just examples of how your consumers interact with you. Integrate documents with your healthcare applications - a collaboration between **MJ Darling, IntraNexus and Bryan Donovan, BizTech Healthcare Solutions**
- More than you want to know about Security and ECS
- Enhancements to Clinical Functions in Sapphire Web – **Barb McKiernan**

### Keynote Speaker:

**Stefanie Coleman** will remind us that "It's About Time..." we manage our time better. In her fast-paced and fun-filled program she shares time-proven principles and practical tools that will help us to increase our productivity and decrease our stress levels.

### Additional Conference Information:

In addition to these sessions you will have plenty of opportunities to network with your colleagues from other IntraNexus Hospitals to discuss and brainstorm the challenges you face and solutions you've found!

- Be a part of the Enhancement Panel and get your ideas into the list of enhancements.
- Hear what's going on at IntraNexus during an informal meeting with IntraNexus Senior Management.
- Take some time to visit the area attractions or enjoy the fine restaurants on the beach.
- Participate in the gala... TBA

### About Virginia Beach and Area Attractions

Oktober Brewfest, Saturday and Sunday, October 11<sup>th</sup> and 12<sup>th</sup>, 2008, at the Beachstreet Seaside Palladium, 24<sup>th</sup> Street Park, Virginia Beach

You won't want to miss the performance of Il Trovatore at the Harrison Opera House in Norfolk, Saturday, October 10, 2008

Virginia Aquarium including Dolphin Watching Cruises, Saturday and Sunday at 2 pm

Great Chesapeake Bay Schooner Race, Saturday, October 11, 2008, Noon-11 pm

Additional Sessions May be Added

A Special Thanks to all of our *Vendor Sponsors*

Be sure to visit our Vendor Sponsors featured at our  
***Vendor Fair on Sunday evening, October 13, starting at 6 pm  
at the Hilton in ballroom A***

CCI HTP MedShield BizTech Healthcare Solutions .....and more....

